

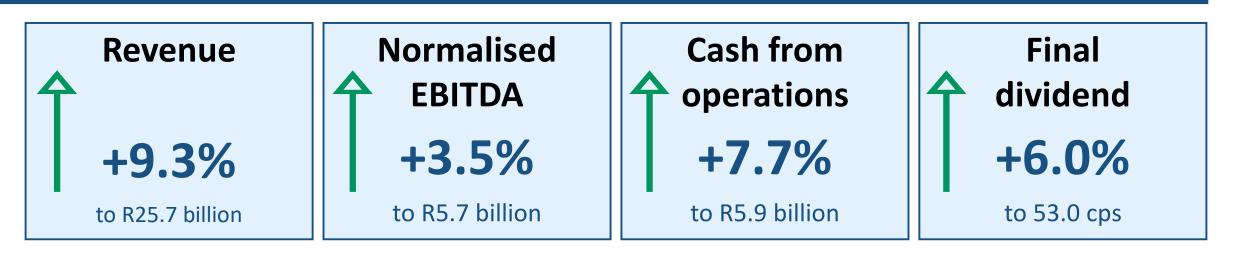


GROUP RESULTS

FOR THE YEAR ENDED **30 SEPTEMBER 2019,** CASH DIVIDEND DECLARATION AND TRADING STATEMENT

Group Overview

Excellent revenue growth and investments in programmes to target sustainable future margins



Max Healthcare Institute Limited (Max) disposal completed Net proceeds of R3.8 billion utilised to reduce debt levels

Strong H2 FY2019 operational performance in southern Africa (SA)

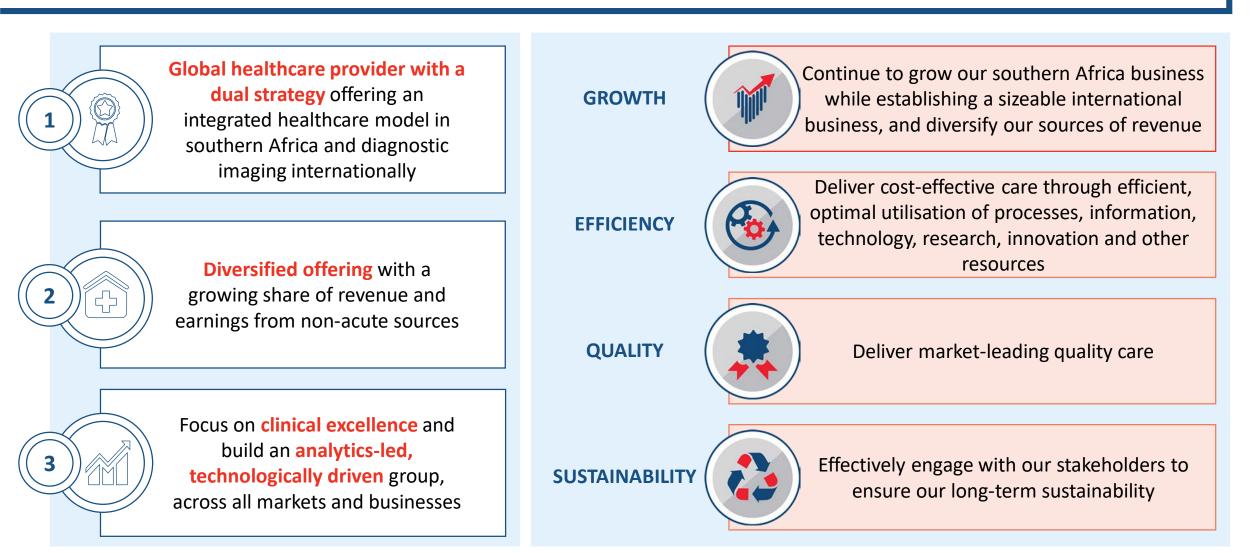
Good progress on imaging expansion into SA

3.2% of normalised EBITDA invested in growth initiatives



Our Vision

To be a market-leading, international, diversified healthcare provider





Group Results 2019

2019 | Group Overview

Solid operational performance

Life Healthcare SA

- Strong growth in revenue across acute, complementary and healthcare services businesses
- Revenue growth largely driven by:
 - good paid patient days (PPDs) growth in H2 FY2019: 1.8%
 - positive case mix change, resulting in a revenue/PPD: 5.8%
- Invested R124 million in operational efficiency programmes that started to deliver benefits in FY2019 with further benefits to accrue in FY2020 onwards
- Excellent cost management in H2 FY2019 assisted in maintaining margins
- Consistent quality scores with an improvement in patient safety adverse events

Alliance Medical Group Limited (Alliance Medical)

- Margin improvement in PET-CT wave 1 due to operational leverage
- Implementation plans for PET-CT wave 2 on track
- Short-term supply issues in radiopharmacy division negatively impacted normalised EBITDA by approximately GBP3.5 million in FY2019
- Italy and Ireland delivering excellent results

2019 | Group Overview

Solid operational performance

Scanmed

• The Group is exploring strategic options to potentially exit the business

Growth initiatives

- Build out of a diagnostic imaging services business in SA is progressing according to plan
- Expansion across the continuum of care is progressing well, highlighted by the launch of a partnership with a large retailer to test the outpatient model in some of their stores
- Life Molecular Imaging (LMI) delivered a solid performance and progress is being made on growing the sales pipeline. Positive outlook following Biogen announcement of the success with a disease modifying drug and the filing with FDA for approval
- The establishment of an advanced data analytic environment and capability is moving forward

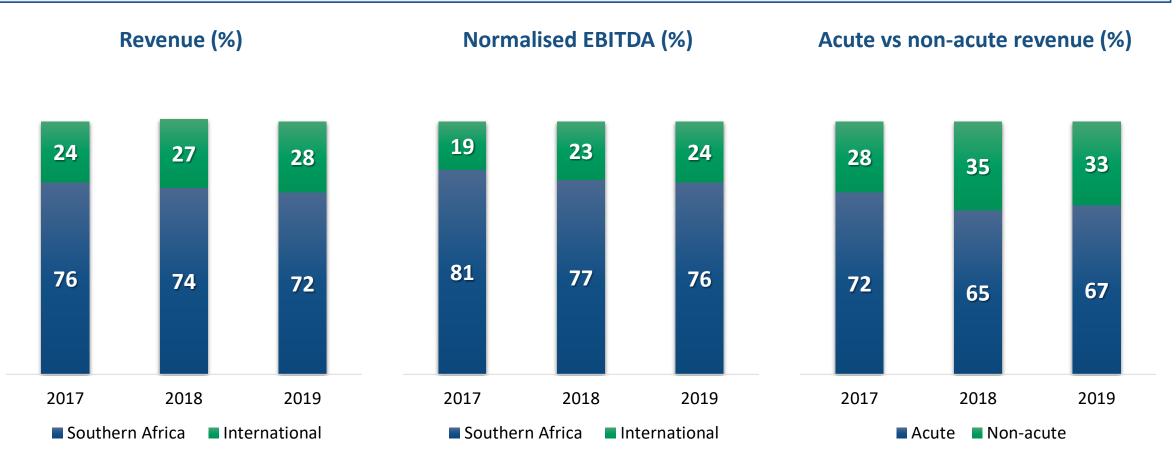
Max

• Transaction closed in mid-June and net proceeds of R3.8 billion utilised to reduce debt levels



2019 Group Overview *Group diversification*

Continued progress made on the implementation of diversifying across business lines and territories





2019 | Group Overview

Operational excellence

International

Operational excellence

 Investment in analytics and management information supporting a number of multi-site cost initiatives including staffing models, cost management and capacity improvements

Integration

- Move towards shared services within northern Europe (NE)
- Financial services moving to one common platform
- Standardisation of operational processes

People

- Standardisation of human resource processes in line with Group
- Performance and talent management launched

Procurement

- Multi-year Group procurement launched, commencing with high value products
- Asset utilisation programme

Southern Africa

DOMINO: sustainable clinical excellence

- Launched end of FY2018 focus on delivering sustainable clinical excellence
- DOMINO works along five integrated dimensions: nursing excellence, quality efficient care, capital investments, hospitality services and IT

Nursing excellence

ATE

S

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НОI

Т

- Aims to deliver continuous improvement in nursing cost management
- Initiative was launched in February 2019 contributing to improved nursing efficiency in H2 FY2019

Quality efficient care

• Our quality efficient care initiative focuses on reducing the cost per event through formulary compliance and utilisation management

Capital investments

• This initiative focuses on optimising capex spend over the useful life of our asset portfolio



2019 | Group Overview

Focus on future growth

		MARKET SIZE	GROWTH OPPORTUNITY
Southern Africa	Insured	8.9 million lives	 Complementary services Fastest growing segment of the SA business – 14.7% CAGR over past four years Future growth through the geographic expansion of acute rehabilitation, renal dialysis and select mental health facilities FY2019 - 80 mental health beds and 11 renal stations added. Acute rehabilitation occupancies at 81%
	market		 Imaging Opportunity to share in R8.5 billion of private sector spend for imaging services – initially targeting R2 billion – R2.5 billion of radiology spend in Life Healthcare facilities over the next three to four years Well positioned due to Alliance Medical expertise, scale in procurement, best practice clinical protocols and operational efficiency
	Uninsured market		 New outpatient models Excellent learnings from pilot site, with proven ability to operate a low cost, efficient, high-quality service Roll-out of retail partnership pilot to facilitate geographic expansion
		uninsured lives	 Imaging Exploring opportunities to provide imaging service to the public sector

THE GROUP WILL INVEST FURTHER INTO ITS GROWTH INITIATIVES



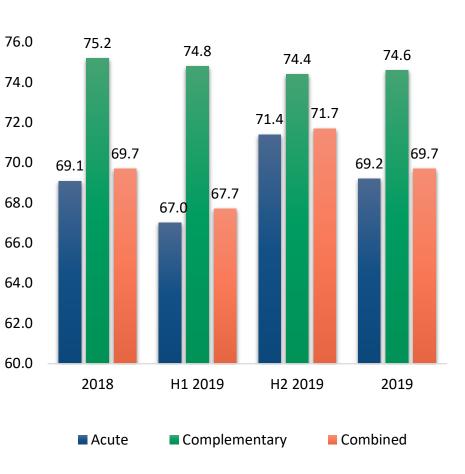


Shrey Viranna | Group CEO

Business overview

	Acute hospitals	Complementary services	Healthcare services
Proportion of SA revenue	R16 152 million	R1 061 million	R1 259 million
SA revenue	87.4%	5.8%	6.8%
Four-year revenue CAGR	6.6%	14.7%	9.8%
	49 acute	16 500 admissions	10 PPP
	hospitals	233 902 PPDs	facilities
	8 225 beds	7 acute	3 119 beds
	588 000 admissions	rehabilitation units	1 054 000 PPDs
	2 035 854 PPDs	319 beds	310 occupational health
Facility overview	316 000 theatre cases	9 mental health units	sites
	30 500 births	592 beds	211 000 lives
	15 600 cathlab cases	26 renal dialysis units	81 wellness sites
		329 stations	383 000 lives
		5 oncology units	
Capacity growth	+ 49 active beds	+80 mental health active beds	+9 occupational health sites
year-on-year		+11 renal dialysis stations	+1 wellness site







Business review: good overall performance on the back of an excellent H2

2018	change
1.1%	
17 240	7.1
4 289	2.6
5 052	6.4
(763)	(27.3)
24.9%	
	1.1% 17 240 4 289 5 052 (763)

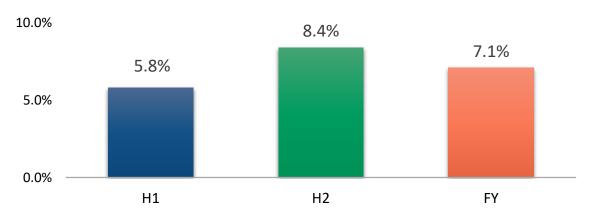
•	PPD growth driven	by strong	growth in	H2	FY2019	of 1	8%
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- Good revenue per PPD growth of 5.8% driven by:
 - a 4.8% tariff increase
 - a positive 1.0% case mix shift. The positive case mix shift was driven by increased surgical acuity and solid growth in cathlab cases and births
- Operations EBITDA margin increased to 29.5% in H2 FY2019 (H2 FY2018: 29.3%)
- Corporate consists of head office costs and central support services. Included in the current financial year are investments in efficiency programmes of R124 million. Excluding these investments, the normalised EBITDA margin for the year was 24.5% and the growth in corporate on last year was 11.0%

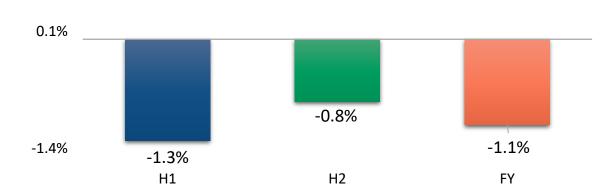


Business review: operational trends

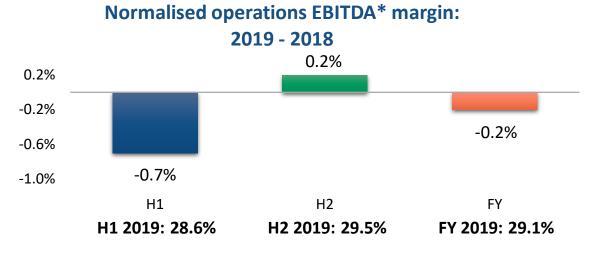
Revenue growth rate: 2018 - 2019



Normalised EBITDA margin: 2019 - 2018



1.8% 0.8% -0.3% Η1 H2 FY



PPD growth rate:2018 - 2019 2.0% 1.5% 1.0% 0.5% 0.0% -0.5%

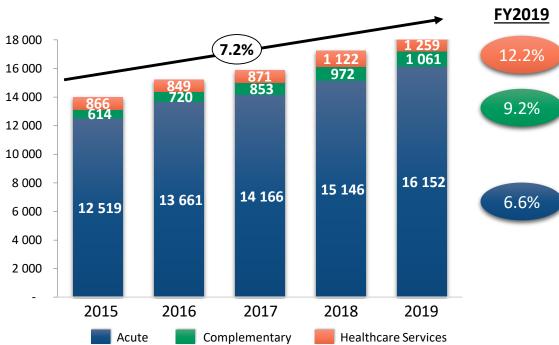
* Normalised operations EBITDA excludes corporate costs



Group Results 2019

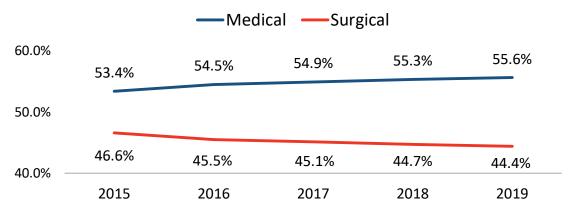
Business review: medical / surgical trend

Revenue R'm

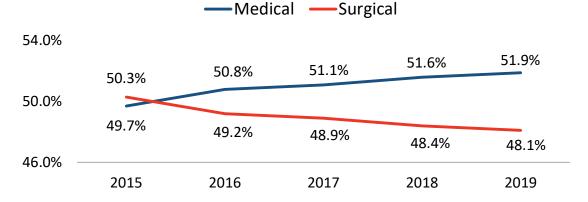


- 14.7% CAGR in complementary services over past four years
- Continued growth in medical cases on the back of complementary growth and growth within the acute business

Total medical / surgical split as a % of PPDs

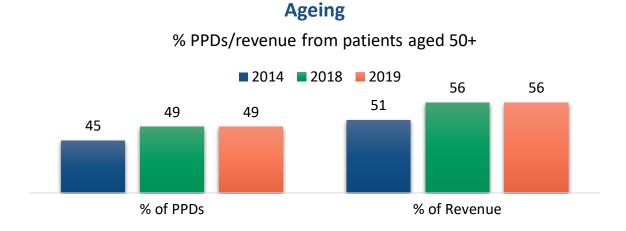


Acute medical / surgical split as a % of PPDs

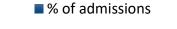


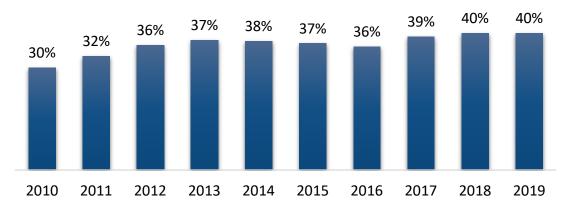


Market dynamics frame the opportunity for growth in our acute business



Chronic disease





Implications

 Increasing proportion of PPDs and revenue come from patients above 50 years of age

	% Difference
	Difference
LOS differential patients >50 years vs <50 years	+40%
Revenue / admission differential patients >50 years vs <50 years	+80%

• The increasing proportion of admissions that come from patients with chronic diseases have reached a stable level over the recent years

	2019	2018	2014	_
% of admissions: chronic	40%	40%	38%	-
% of revenue: chronic	55%	55%	53%	



Business review: capex

R'm	2019	2018	2017
Total SA capex	1 008	1 278	1 296
Growth	279	411	609
Property acquisitions	-	166	-
Maintenance	729	701	687
Maintenance capex as % of revenue	3.9%	4.1%	4.3%



Quality

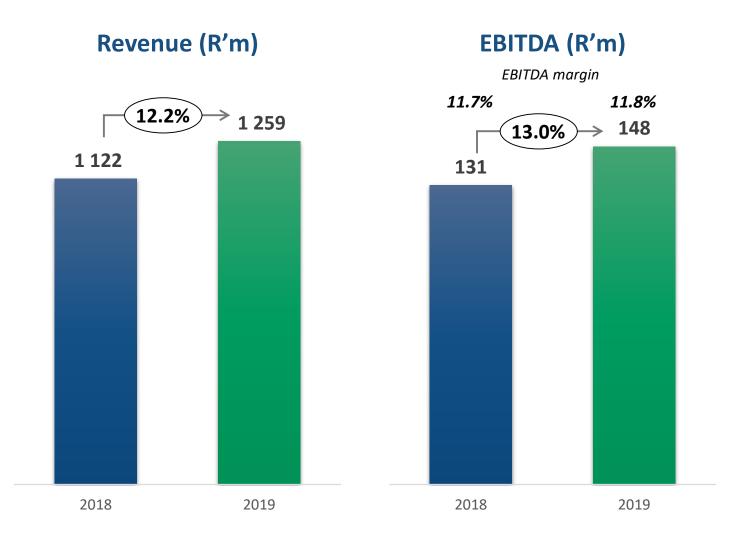
Continued focus on quality outcomes and patient experience

	2019	2018	Measure	
Patient experience - inpatient	8.4	8.4		
Healthcare associated infection (HAI)	0.41	0.41	Per 1 000 PPDs	 Consistent patient experience and HAI scores
Patient safety adverse events	2.44	2.68	Per 1000 PPDs	 Good improvement in patient safety adverse
Rehabilitation outcome measures	0.84	0.90	Standardised assessment of 18 metrics widely used in rehabilitation	events scores
Mental health outcome measures	2.35	2.20	Average gain/PPD	



Healthcare services

Revenue and normalised EBITDA



Secured contracts for Life Esidimeni

- Good growth in both Life Esidimeni and Life Employee Health Solutions revenue
- Good management of costs to ensure stable EBITDA margins







Operational Review International Shrey Viranna | Group CEO

International: Alliance Medical

Overview

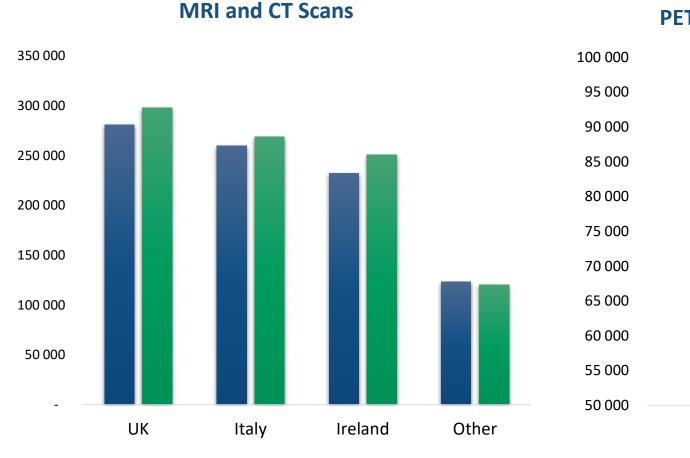
United Kingdom (UK)		Italy		Ireland		Other geographies	
 DI static sites PET-CT national contract sites Mobiles 	33 36 44	 Owned clinics Static sites	34 8	 Operating sites 	27		ustria
Revenue (%)Revenue (£'million)	44 137	 Revenue (%) Revenue (£'million)	29 92	 Revenue (%) Revenue (£'million)	11 33	• Operating sites (Spain)	11
 Number of machines MRI CT PET-CT Cyclotrons 	69 17 36 4	Number of machines MRI CT PET-CT Cyclotron 	43 20 4 1	Number of machines MRI CT PET-CT 	30 7 1	 Mobile and relocatable buildings (NE) MRI CT PET-CT Cyclotrons 	18 13 7 7 4
 MRI / CT / other (%) PET-CT / Radiopharmacy (Public / Private (%) 	43 %) 57 85 / 15	 MRI / CT / other (%) PET-CT / Radiopharmacy Public / Private (%) 	97 7 (%) 3 62 / 38	 MRI / CT / other (%) PET-CT (%) Public / Private (%) 	94 6 39 / 61	 Revenue (%) Revenue (£ 'million) MRI / CT / other (%) PET-CT / Radiopharmacy (%) 	16 49 24 76



International: Alliance Medical

2018 2019

Strong growth in scan volumes



PET-CT Scans

UK

2018 2019

- 8.9% increase in overall scan volumes (excl. mobiles) across Alliance Medical
- 15.9% increase in PET-CT scans

Life. Group

International: Alliance Medical

Stable overall performance

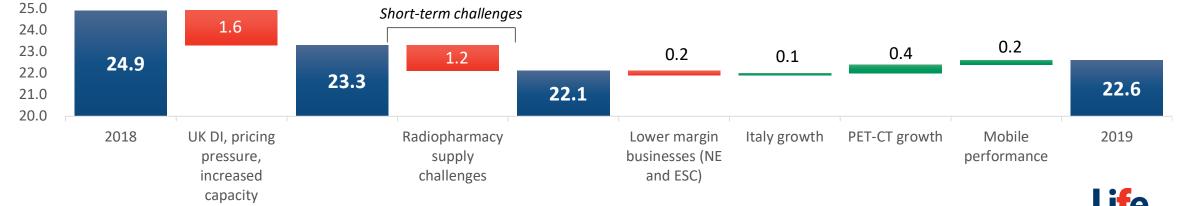
	2019	2018	Change %
Revenue (£'m)	304.4	279.6	8.9
Normalised EBITDA (£'m)	68.9	69.6	(1.0)
Normalised EBITDA margin	22.6%	24.9%	

Excludes LMI as this is included as part of growth initiatives

Normalised EBITDA margin (%)

• Good revenue growth compared to FY2018 mostly driven by:

- growth in PET-CT scan volumes in the UK
- the Italian and UK acquisitions
- a good showing from the mobile business in the UK
- UK diagnostic imaging experienced good volume growth, with pricing pressure impacting the normalised EBITDA margin
- Radiopharmacy supply challenges will conclude in FY2020 on completion of refurbishment programme
- Overheads impacted by increased cost pressure and included investment in efficiency initiatives with benefits expected in FY2020 and onward



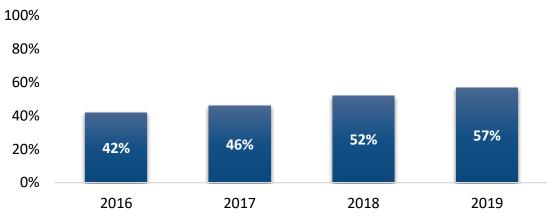
International: Alliance Medical UK

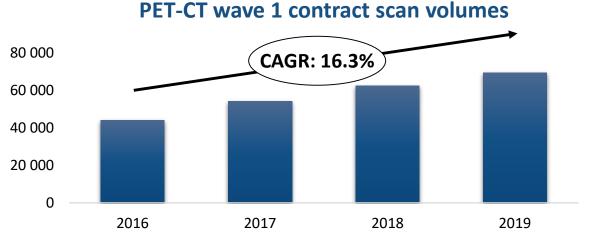
Molecular Imaging (MI)

• PET-CT wave 1

- MI growth underpinned by 10-year PET wave 1 contract
- Pricing certainty until December 2025
- PET-CT wave 2
 - Successful with all four PET wave 2 contracts we tendered for
 - Fixed price contracts with seven-year term with a three-year option
 - Roll-out of PET wave 2 commenced, first site live July 2019
 - Will have a short-term impact on margins when fully operational
- Continued strong PET-CT volume growth of 15.9% against FY2018

MI as a % of UK revenue







International: Alliance Medical *UK*

Diagnostic Imaging (DI)

- Strategic focus continues to be partnership solutions with hospital trusts
- UK DI impacted by lower-volume growth compared to recent trend
- Alliance Medical UK benefitted from the move away from mobile infrastructure, short-term or spot contracts to longer-term contracts for static facilities
- An acquisition of three high-end scanning facilities in the UK during the year (European Scanning Centre Limited) targeting private patients

Growth in longer-term contracts



NHS referral to treatment (RTT waiting times)

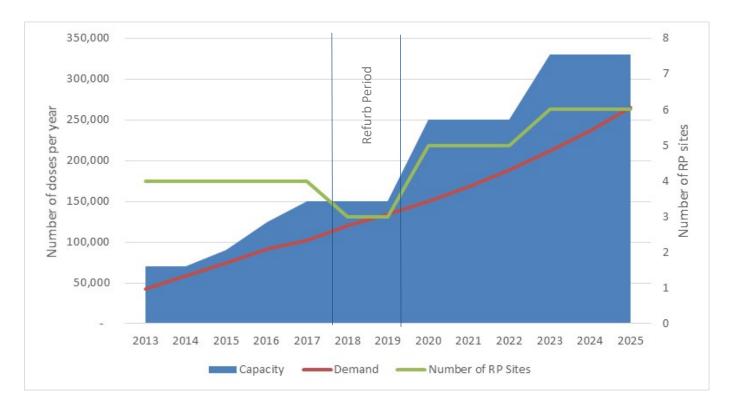




International: UK Radiopharmacy

Future proofing

- With strong growth in PET-CT the planned refurbishment plan has resulted in operational challenges whilst the business has operated three of the four cyclotron sites
- Limiting capacity during this period has negatively impacted costs. The impact for FY2019 has been approximately GBP 3.5 million additional costs. This is a short-term impact
- Substantial additional production capacity is being introduced early FY2020 to cater for the continued growth in PET-CT. In FY2020 five sites will be operational





International: Alliance Medical - other key markets

Italy and Ireland

Italy

- Strong revenue growth at 10.1% on the back of increasing volumes and acquisitions
- Growth in clinics enables growth in private volumes
- Strong growth in insurance revenues
- Acquisition of clinics during FY2018 performed well
- Continuing consolidation of activities within regions to reduce cost base
- Lower margin static contracts were exited

Ireland

- Continues to show solid volume growth in clinics and statics due to strong activity and sales stimulation, with revenue growth of 19.0%
- Increased level of contracts for overflow work for public customers seen during the year







Operational Review Growth initiatives Shrey Viranna | Group CEO

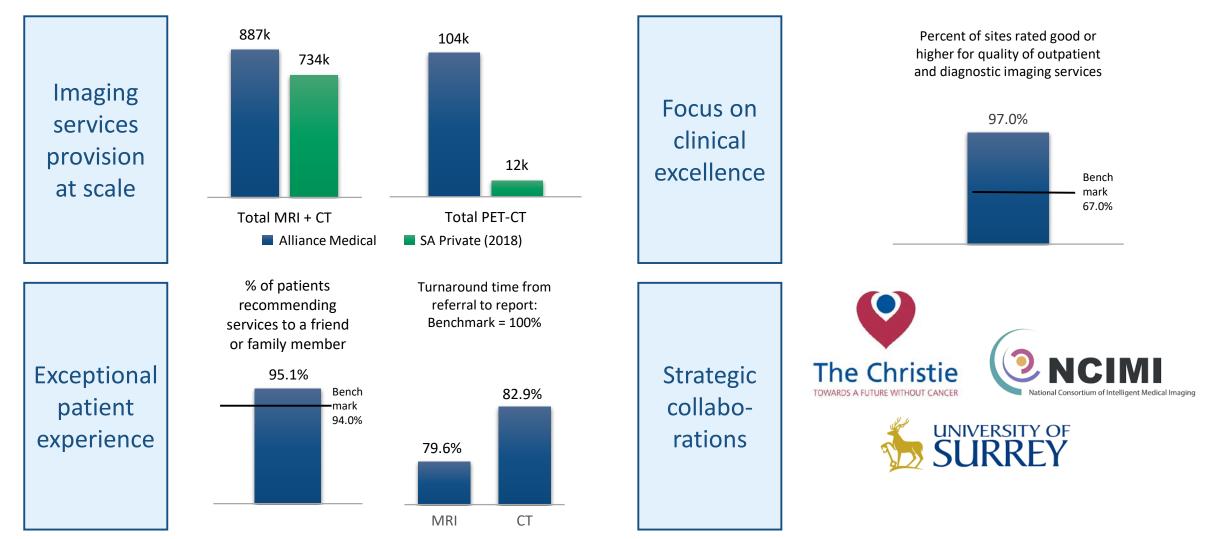
Imaging services in SA

- The market is R8.5 billion revenue with 28% coming from Life Healthcare hospitals. This excludes the public sector opportunity
- Key pillar of future growth to provide imaging services in our SA hospitals
- Aim to create a national imaging footprint across SA
- Develop an accretive return on capital model
- Using the experience of our Alliance Medical team with the support of local radiologists to build an imaging services business
- Operations expected to commence during H2 FY2020



Delivering imaging services in SA

Leveraging Alliance Medical's world class capability





- Current established product:
 - Focus on driving sales of Neuraceq radioactive tracer used to identify Amyloid plaques in the brain in order to diagnose Alzheimer's disease
 - Biogen recently announced plans to submit a regulatory filing for Aducanumab, a DMD drug with the FDA
 - Successful filing and reimbursement for Neuraceq estimates a market size of EUR1 billion
 - LMI expects a third of the market globally
- Strong pipeline of products at various stages of development, with a phase 2 study for Tau tracer commencing in the year



Outpatient care

Strategy review

- Our myLife offering is geared to deliver convenient, high-quality, nurse led, tech-enabled care to the employed and uninsured population in SA
- Delivered two standalone clinics servicing more than 4 200 cash-paying customers with 96% patient satisfaction score
- We are simultaneously building the offering to cater for existing Life Healthcare patients (insured market)
- We continue to implement (standalone and partnered) pilot clinics and build out our digital platform
- Our outpatient business includes our Life Employee Health Solutions business, which delivers first-line care and risk management solutions to corporate clients





HEALTHCARE CENTRE

Time matters and so do you Medical care in minutes





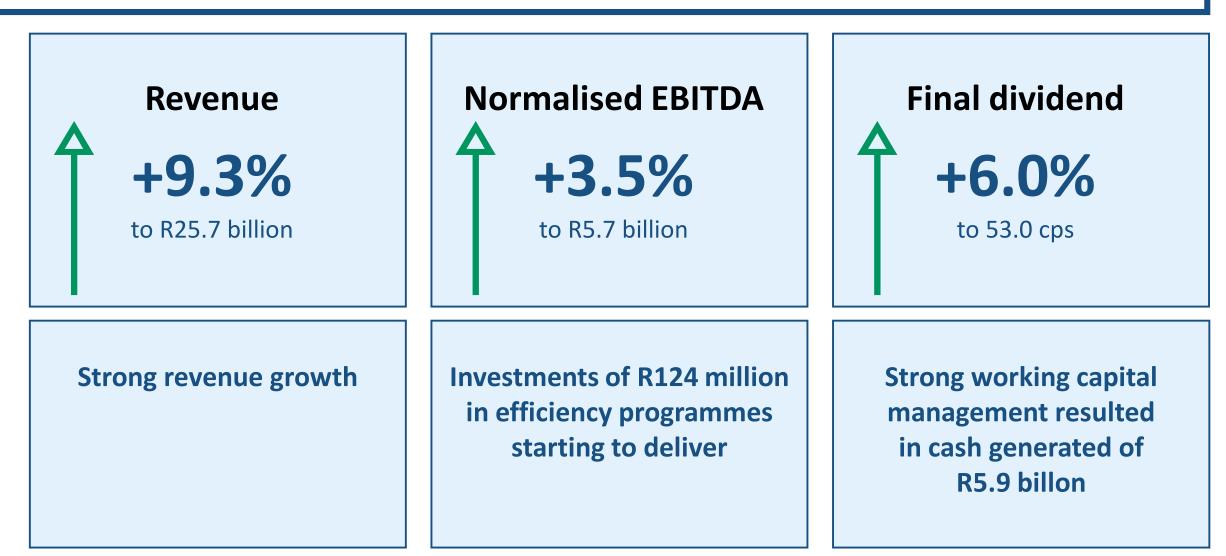




Financial Review

Pieter van der Westhuizen | Group CFO

Highlights





Financial statutory results *Group*

	2019 R'm	2018 R'm	% change
Revenue	25 672	23 488	9.3
Normalised EBITDA	5 727	5 535	3.5
Normalised EBITDA margin (%)	22.3%	23.6%	
EBITA	4 491	4 402	2.0
Amortisation	(586)	(537)	9.1
Retirement benefit and severance payment	39	(17)	>100
Operating profit	3 944	3 848	2.5
Non-operating income	742	56	>100
Net finance costs	(998)	(962)	3.7
Associates and joint ventures	18	(105)	
Profit before tax	3 706	2 837	30.6
Тах	(835)	(923)	(9.5)
Non-controlling interest	(302)	(339)	(10.9)
Attributable profit	2 569	1 575	63.1

- Normalised EBITDA impacted by:
 - investment in new growth initiatives
 - investment in operational efficiency programmes
 - operational challenges within radiopharmacy in the UK
- Amortisation of intangibles increased due to acquisitions
- Non-operating income includes:
 - profit on disposal of Max –
 R1.5 billion (before withholding tax)
 - mark-to-market loss on the Max option contracts of R406 million (before tax)
 - transaction costs of R148 million
 - impairments relating to SA and Poland of R164 million



Financial results

Group

	Constant currency %	2019 R'm	2018 R'm	%
Revenue	8.1	25 672	23 488	9.3
Southern Africa	7.1	18 472	17 240	7.1
International	7.7	6 931	6 182	12.1
Growth initiatives ¹		269	66	>100
Normalised EBITDA	2.5	5 727	5 535	3.5
Southern Africa	6.4	4 081	3 834	6.4
International	0.5	1 350	1 291	4.6
Corporate		321	455	(29.5)
Growth initiatives ¹		(25)	(45)	44.4
Normalised EBITDA margin (%)		22.3	23.6	
Southern Africa (including corp	orate)	23.8	24.9	
Southern Africa (excluding corp	orate)	22.1	22.2	
International		19.5	20.9	
¹ Growth initiatives comprises new outpation	ent models and	1GBP = ZAF	18.34 (2019)	

¹ Growth initiatives comprises new outpatient models and establishing imaging in southern Africa / LMI internationally Group Results 2019 1GBP = ZAR18.34 (2019) 1GBP = ZAR17.60 (2018) 1PLN = ZAR3.77 (2019) 1PLN = ZAR3.66 (2018)

	2019 R'm	2018 R'm	%
Corporate	321	455	(29.5)
Recoveries	1 292	1 218	6.1
Costs	(971)	(763)	27.3

Corporate costs include costs related to capacity created at Group level and establishing operational efficiency programmes

2019 %	H1 2019 %	2018 %
19.5	19.7	20.9
22.4	22.9	24.5
7.2	6.3	6.7
	% 19.5 22.4	% 19.5 19.7 22.4 22.9



Financial results *Group*

Max

- Sale concluded during H2 FY2019 and funds received in June 2019
- Gross proceeds of R4.3 billion and net proceeds of R3.8 billion (after payment of costs and taxes)
- Attributable profit on disposal of R1.0 billion
 - Gross proceeds
 - Book value of investment
 - Costs associated with disposal
 - Transaction costs
 - Hedging costs (net of deferred tax)
 - Withholding tax paid
- Net cash was utilised to repay debt

R4.3 billion R2.8 billion R118 million R292 million R94 million



Financial results *Group*

	2019 R'm	2018 R'm	% change
Weighted average number of shares (million)	1 456	1 451	0.3
EPS (cents)	176.4	108.6	62.4
Impairment of assets and investments	9.6	2.3	
Profit on disposals (investments and PPE)	(97.3)	(2.1)	
HEPS (cents)	88.7	108.8	(18.5)
Fair value loss on Max option contracts	20.1	(1.2)	
Adjustments to contingent consideration	2.9	1.2	
Transaction costs relating to acquisitions and disposals	10.2	2.6	
Deferred tax raised on historical losses	(5.5)	-	
Other (net)	-	(1.2)	
Normalised EPS (cents)	116.4	110.2	5.6
Normalised EPS excluding amortisation (cents)	148.1	139.3	6.3

- Normalised EPS impacted by:
 - investments in growth initiatives (net loss of R31 million)
 - increased human resource capacity at Group level
 - investment in efficiency programmes
- Normalised EPS excluding the current losses on these initiatives is 118.5 cents compared to 110.2 cents in FY2018 (increase of 7.5%)



Consolidated statement of financial position

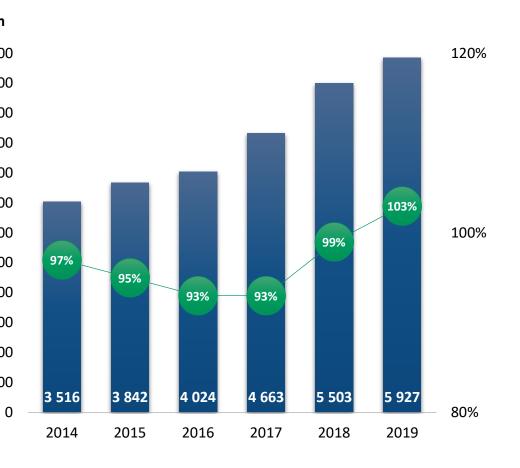
Group	
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	2019 R'm	2018 R'm
Non-current assets	31 588	30 558
Property, plant and equipment	12 929	12 243
Goodwill	13 140	12 991
Intangible assets	3 829	4 093
Other	1 690	1 231
Current assets (excluding cash and asset classified as held for sale)	4 434	4 249
Asset classified as held for sale	-	2 841
Cash	1 544	1 494
Total assets	37 566	39 142
Total shareholders' equity	17 491	16 202
Non-current liabilities	11 632	14 764
Interest-bearing borrowings	9 399	12 870
Other non-current liabilities	2 233	1 894
Current liabilities (excluding interest-bearing borrowings)	5 847	5 090
Interest-bearing borrowings	2 596	3 086
Total equity and liabilities	37 566	39 142
Net debt	11 318	14 950
Net debt to normalised EBITDA (covenant 3.5 times)	1.96	2.73



Cash flow *Group*

	2019	2018	%	R'm
	R'm	R'm	change	6 000
Cash generated from operations	5 927	5 503	7.7	5 500
Net interest paid (excl. interest on finance leases)	(809)	(863)		5 000
Interest paid on finance leases	(115)	(136)		4 500
Tax paid	(1 185)	(1 065)		4 000
Maintenance capex	(1 166)	(878)		3 500
Minority distributions	(238)	(252)		3 000
Staff schemes	(72)	(72)		2 500
Free cash flow before transaction costs	2 342	2 237	4.7	2 000
Transaction costs paid	(147)	(38)		1 500
Growth capex	(894)	(1 366)		1 000
Investments, net of cash (including contingent considerations paid)	(269)	(1 131)		500
Disposals	4 395	-		0
Premium paid relating to Max option contracts	(322)	(61)		
Net cash flow after capex, investments and disposals	5 105	(359)	>100	
Free cash per share (before transaction costs)	160.9	154.2	4.3	



Cash generated from operations

--- Cash generated as % of normalised EBITDA



Distribution

Group

Distributions	Cents / share	R'm	
Interim 2018	38	556	
Final 2018	50	734	
Total 2018	88	1 290	 Declared a final cash dividend of 53 cps
Interim 2019	40	587	
Final 2019	53	778	
Total 2019	93	1 365	

The Group's dividend policy is to pay a progressive dividend that takes into account the underlying earnings and available funding of the Group both in southern Africa and internationally, while retaining sufficient capital to fund ongoing operations and growth projects as well as manage gearing to acceptable levels



Impact of IFRS 16 - Leases *Group*

	Impact on FY2020
Increase in normalised EBITDA	R220 million - R250 million
Increase in depreciation	R210 million - R240 million
Increase in interest	R40 million - R60 million
Decrease in deferred tax	R5 million - R10 million
Decrease in profit after tax	R25 million - R40 million
Increase in PPE at implementation	R950 million - R1 billion
Increase in interest-bearing borrowings at implementation	R950 million - R1 billion
Effect on net debt:EBITDA (times)	Increase from 1.96 times to 2.05 times

 Impact calculated based on current available information and exchange rates



Life_Renal Dialysis

e fourways Hospital



FY2020 Outlook

Life_Fourways Hospital

Life Healthcare

Shrey Viranna | Group CEO

Group Overview *Outlook for FY2020*

SA

- Flat PPDs in a market of increased network arrangements
- Stable normalised EBITDA margins through delivery on plans put in place in FY2019
- Capex spend of approximately R1.3 billion for the full year
- Approximately 50 brownfield beds and 65 renal stations to be added

International

- Complete refurbishment programmes of radiopharmacy facilities
- Normalised EBITDA margin improvement
- Investment in PET-CT wave 2
- Completion of Poland review

Growth Initiatives

- SA imaging: progressing SA imaging market with operations expected to commence during H2 FY2020
- SA outpatient: continue to drive the outpatient model and explore partnership opportunities to facilitate geographic expansion and scaled rollout
- LMI: strong pipeline of products at various stages of development, with a phase 2 study for Tau tracer commencing



